## To all my clients: A million Thanks!

I will never forget April 22<sup>nd</sup> 2015 when I finalized the documents required to take North Hills Animal Hospital ownership. It was a day full of anxiety, excitement and let's face it; fear. Next day, North Hills would open its doors with a new owner. What will existing clients think?

At the beginning, it was way harder than I thought. It has soul crushing and nerve wrecking. The hospital's client/patient data base was critically low and my days here went on helping the few pets that were brought in. The hospital's future was clearly uncertain.

As the months went by, most of the existing clients stayed at North Hills and new ones started to come in.

It's been years now and all I have to say is that I would have never done it without your support and your trust. We have over three thousand clients now and counting.

## A Million Thanks

To those who believed in me and stayed despite ownership change

To those who entrust me the care of their best friend

To those who recommend North Hills to their friends and neighbors

To those who have written positive reviews so more clients can come

To those who believed in me and stayed despite ownership change

To those who have volunteered their time to make North Hills grow

To those who started a Nextdoor Neighbor thread and filled it with nothing but lovely reviews and recommendations

To those who were a listening ear and those who gave me wise advice

To those who brought light when everything seemed dark

To those who are more than clients but also dear friends

To the future clients

In a world where there are thousands of options, my sincerest gratefulness for choosing North Hills Animal Hospital.